

RENTING CONTRACT

Please return this contract, completed and signed, along with the deposit.

Between you and us, as follows:

Name:	First name:	Date of birth:
Address:		
Postal Code:	City:	Country:
Phone number 1:	Phone number 2:	Email address:

People who stay on holiday:

Last name:	First name:	Date of birth:
Last name:	First name:	Date of birth:
Last name:	First name:	Date of birth:
Last name:	First name:	Date of birth:
Last name:	First name:	Date of birth:

Stay information:

From	from 3:00pm	Until	before 10:00am
Chalet Etxe - 4 personnes - (env. 26m ²)	<input type="checkbox"/>	2 bedrooms: 1 bed 140 & 2 beds 80.	
Cottage détente - 4 personnes - (env. 27m ²)	<input type="checkbox"/>	2 bedrooms: 1 bed 140 & 2 beds 80	
Mobile home 4 personnes Confort (env. 24m ²)	<input type="checkbox"/>	2 bedrooms: 1 bed 140 & 2 beds 80	
Mobile home 4 personnes Supérieur (env. 29m ²)	<input type="checkbox"/>	2 bedrooms: 1 bed 140 & 2 beds 80.	
Mobile home 6 people (approx. 35m ²)	<input type="checkbox"/>	3 bedrooms: 1 bed 140 & 2X2 beds 80.	
Cleaning fees (optional) 80€	<input type="checkbox"/>	Animal 4€ / night	<input type="checkbox"/>

Cost of stay (except extras and additional costs): balance to be paid on arrival

Accommodation cost:		€
File fees (neither deductible or refundable)	+	15,00€
Deposit: 25%, € =	TOTAL deposit:	- €
Local tax: 0,66 € x nights x upper 18 years people =	TOTAL Local tax	+ €
Accommodation cost- Deposit + Local tax =	Balance due on arrival: =	€

Bank transfer

I certify to have read the general terms of renting registered overleaf, as well as the rates enclosed and accept them in all their content.

Done at (place):, date :

Validation of the Direction
Ascain, le

Signature preceded with the mention « read and approved »

GENERAL CONDITIONS OF RENT

The reservation is registered once the deposit has been received. It is confirmed to you by post or mail. The rent is nominative and, in that capacity, sublease is strictly forbidden.

➤ **Reservation modalities:**

For good management of rents, we ask you to return the renting contract completed and signed, along with your payment at the latest 7 days after reception of the form.

➤ **Renting duration:**

Arrival between 3pm and 7pm, departure between 8am and 10am. The rent that has been reserved is kept for 24h. Past this delay, we will cancel the reservation. Thank you for keeping us informed on any late arrivals.

➤ **Regulations of stay:**

It is asked of you to present yourself at the reception with the rental confirmation to establish the final invoicing the day of arrival. **The sum of the stay is payable in its totality the day of arrival.** No reduction will be approved if you arrive later, or leave earlier than decided.

➤ **Deposit:**

Once installed in the housing you have rented, a contradictory appraisal will be established and we will ask for a **200€ deposit** for possible deterioration. This deposit includes lost or break of material, the cleanliness of the housing when you leave. It will be refund after examination of the housing, with an eventual deduction of the broken or lost material. **If the housing is left unclean, a deduction of 80€ for the cleaning fees.** This does not constitute a limit of responsibility.

➤ **Cancelation:**

All cancelations will need to be notified as soon as possible by letter to the Direction.

If the cancelation is at the latest 45 days before the date of arrival, 100% of the down-payments will be reimbursed.

If the cancelation is between 45 and 30 days before the date of arrival, 50% of the down-payments will be reimbursed, 50% of the down-payments will be transformed into a credit note valid until the end of the following season.

If the cancelation is after 30 days before the date of arrival, no reimbursements are planned. The totality of the down-payments will be transformed into a credit note valid until the end of the following season.

➤ **Attributive clause of competence:**

Every user of the camping is required to conform to the dispositions of the Internal Regulations. The courts are the only competent ones in case of litigation.

➤ **Complaint's procedure - mediation of consumer disputes:**

In the event of a dispute and after having contacted the professional's customer service, any customer has the option of contacting a consumer mediator, within a maximum period of one year from the date of the written complaint, by recorded delivery, to this professional.

The contact details of the mediator likely to be contacted by the client are as follows:

BAYONNE MEDIATION

32 rue du Hameau

64200 BIARRITZ

www.bayonne-mediation.com

06 79 59 83 38

➤ **Diverse information:**

The prices of rent are established for a night. Consumption of water, gas and electricity is included in the prices of our rents.

All of our rents are equipped with necessary furniture, dishes, and common pluses.

A blanket per bed, as well as a pillow per person is planned.

Only one vehicle per rental site is allowed. The trailers are prohibited on these sites, a secure space is dedicated to them.

We remind you that it is forbidden to exceed the maximum capacity of the rented housing (4 to 6 people depending on the category of the accommodation rented).

➤ **Useful Information:**

The Reception office is open:

- In the low season: from 9am to 12am, and from 2pm to 6pm from Tuesday to Saturday.

- In the high season (July and August): from 9am to 12pm, and from 2pm to 7pm every day.

You may view the internal regulations governing the living conditions in the camping at the reception.

Domestic animals must be held by leash, the vaccination book is obligatory.

Dogs of 1st and 2nd category are prohibited on the camping premises.

Pool: open from may to September.

Animations during high season, in the evening.

Local tax is due from the 1st of January to the 31st of December per day and per person from 18 years old.